



Proserv is a controls technology company

Proserv provides cutting-edge technologies to our customers to support the entire lifecycle of an asset, improving reliability, optimising performance and extending the life of critical infrastructure.

By combining our technical ingenuity with our engineering, manufacturing and field service expertise, we create innovative, industry-leading solutions that are flexible and agnostic by design, able to be integrated into any existing system.

Our Proserv technology ethos prioritises regeneration, upgrade and augmentation before replacement, widening functionality and capability, while minimising expense, saving time and reducing environmental impacts.

CONTROL

Independent and reliable control systems for critical infrastructure.

MONITORING

Intuitive visualisation of asset integrity and performance.

INTELLIGENCE

Insights from advanced data analytics and machine learning to predict outcomes.

OPTIMISATION

Improved performance and asset life extension through our expertise and technology.

800

employees
worldwide

45

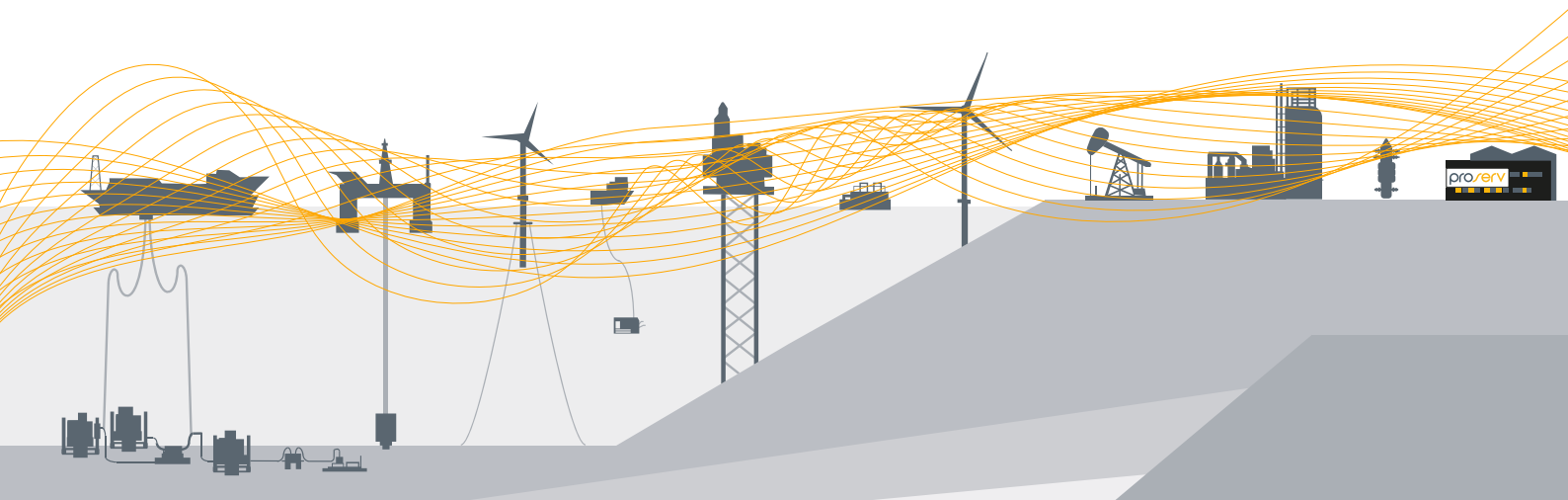
years' experience
in controls

60

operating in over
60 countries

Key technologies

Subsea controls | topside controls | ECG™ cable monitoring | SCADA | measurement systems | sampling | IWOCs





Mission, vision and values

Our mission is to improve the reliability, integrity, efficiency and productivity of critical infrastructure with industry leading controls technology.

Our vision

To define and lead the controls technology market.

What our offerings provide

We put controls at the centre of clients' systems, improving the reliability of essential infrastructure.

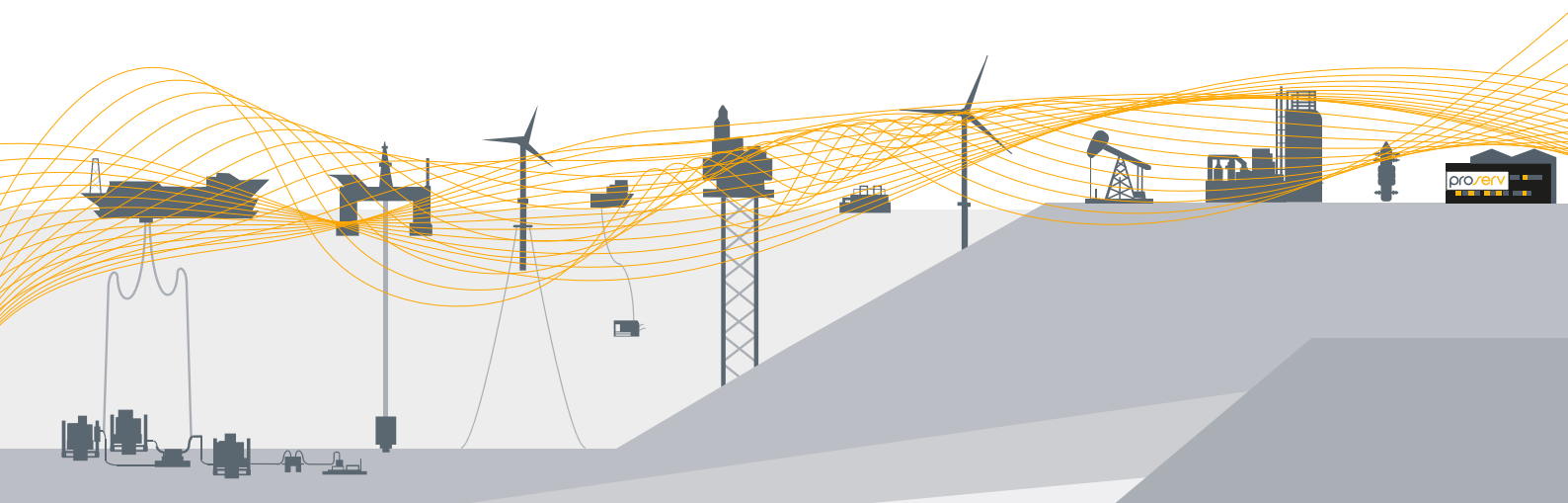
Who we are

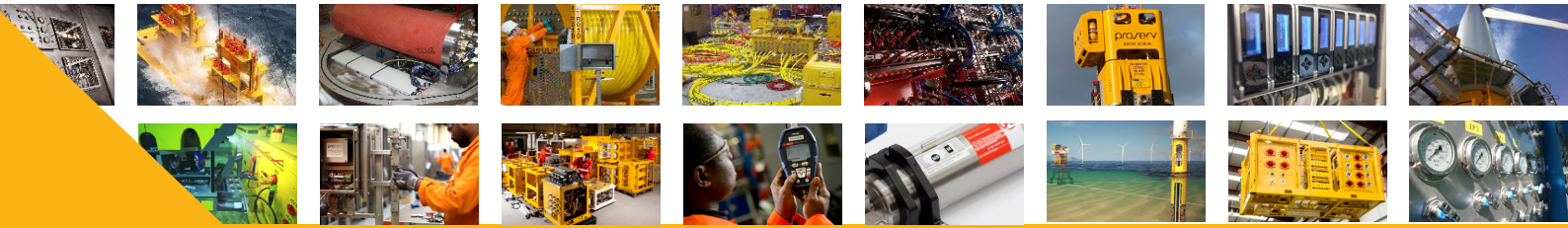
First think safety	Thinking creatively	Fast and flexible	Enquiring and challenging
Technology innovators	Transparent and engaging	Inquisitive and entrepreneurial	

FRESH VALUES

Proserv has a distinctive delivery-focused culture. At the heart of everything that we do, the five Proserv values guide our decisions and behaviours. Internally, we refer to our values as FRESH.

Forward as a team
Right thing, right way
Entrepreneurial Spirit
Serious about service
Help, share and communicate





Products and services

Subsea controls

Best-in-class reliability and equipment that never becomes obsolete across full control systems.

- Brownfield upgrades
- Greenfield solutions
- HIPPS controls
- Subsea isolation
- Subsea distribution

Topside controls

Full range of production control equipment right across the energy value chain.

- Wellhead control panels
- Hydraulic power units
- Pressure test and flushing
- Drawer modules
- Buoy controls
- Instrumentation and calibration

Cable monitoring

The ECG™ holistic cable monitoring system introduces a step-change in traditional monitoring methods, offering comprehensive visibility across cable assets. Adopting an integrated and scalable approach, ECG™ provides real-time analysis with insights through an intuitive user interface. Enabling proactive decision-making, improving utilisation and reducing OpEx costs, ECG™ delivers complete peace of mind.

SCADA systems

Proserv's SCADA offering covers three specific areas: system provision, consultancy and service. We are SCADA agnostic, meaning that we can apply customer-preferred SCADA platforms to develop

SCADA systems suitable for their intended application.

Intervention workover control systems

Proserv provides temporary well control during subsea well installations, workovers and abandonments. Systems can be surface operated and integrated with a wide variety of subsea trees, landing strings and subsea control systems.

Measurement

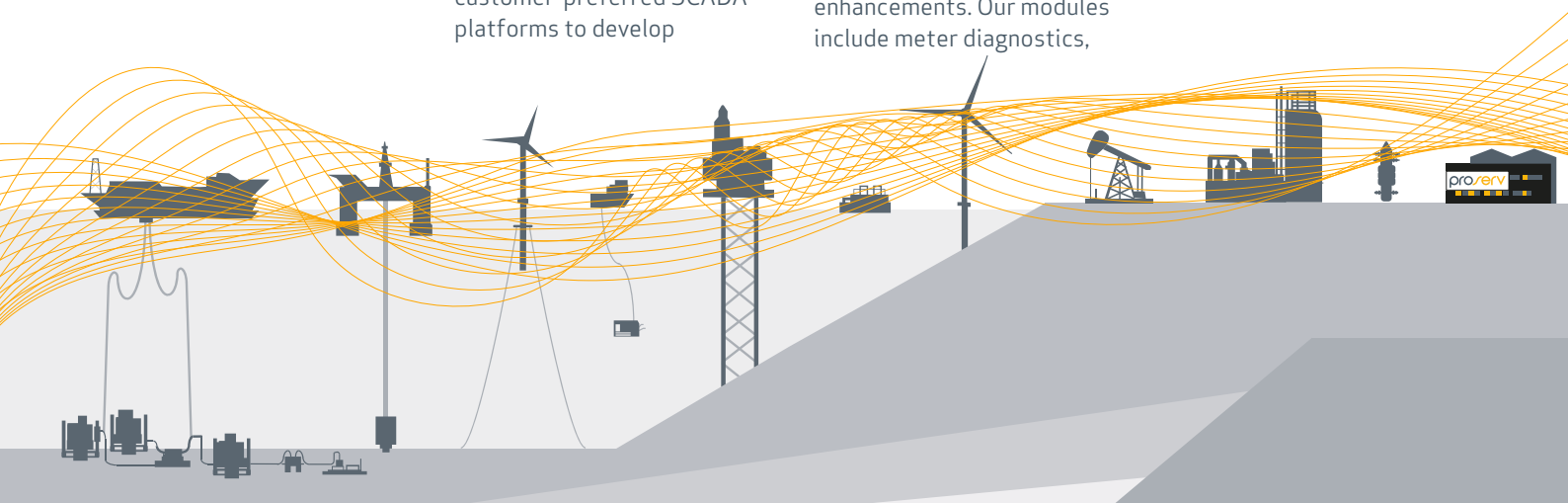
Proserv specialises in the independent design, build and installation of fiscal and custody transfer metering systems. We deliver tailor-made solutions using a variety of industry standard products and our own in-house developed software suite of add-on enhancements. Our modules include meter diagnostics,

condition-based monitoring, flow calculation verification and live dynamic uncertainty, all of which can be used independently or linked together and interfaced to your existing or new metering solution.

Sampling

Proserv engineers, designs and manufactures a range of product and rental solutions for sampling, incorporating sample containment, transportation cylinders and chemical injection systems.

- Sample cylinders
- Downhole sampling
- Subsea sampling
- Topside sampling





Proserv has an extensive brand heritage spanning nearly 60 years

Proserv has evolved significantly over the years, both through organic growth and strategic acquisition, in order to develop our controls expertise. Recent partnerships have further strengthened our move into intelligence solutions and renewables.

proserv



AUTOCON LTD.



2006

Weatherford EP Solutions established after acquiring CAC, Brisco, Autocon and Sicom

2011

Proserv Offshore and Proserv Technology are re-branded to Proserv and acquires Gilmore Valve

2012

Proserv acquires Weatherford EP Solutions
Dron & Dickson acquires Totus Energy

2019

Proserv acquires SGC Metering
Gilmore Valve established as sister division to Proserv and rebrands as Gilmore

2020

Strategic partnerships developed with Intelligent Plant and Synaptec to develop our digital and renewables portfolio

2021

Proserv acquires DDEC LLC - the MEA business of Dron & Dickson

20,000+

Production control systems manufactured

5,000+

Wellhead control systems supplied

40,000+

Sampling cylinders supplied

1,000+

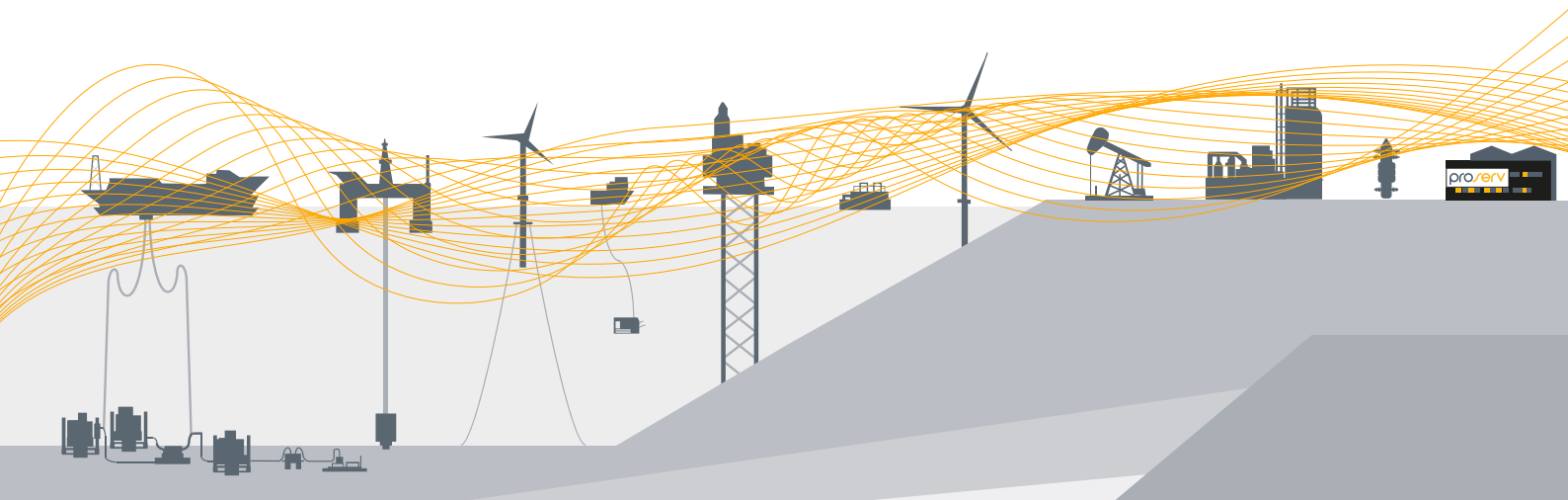
Production control system refurbishments

300+

Subsea control systems installed

700+

Monitoring, control and retrieval projects





An open approach to collaboration

Empowering choice

Alliances can bring a positive impact to operations as companies come together to offer integrated solutions, saving time, simplifying logistics and driving standardisation. We have an agnostic approach towards collaboration and can accommodate client requests whether as part of a partnership or standalone.

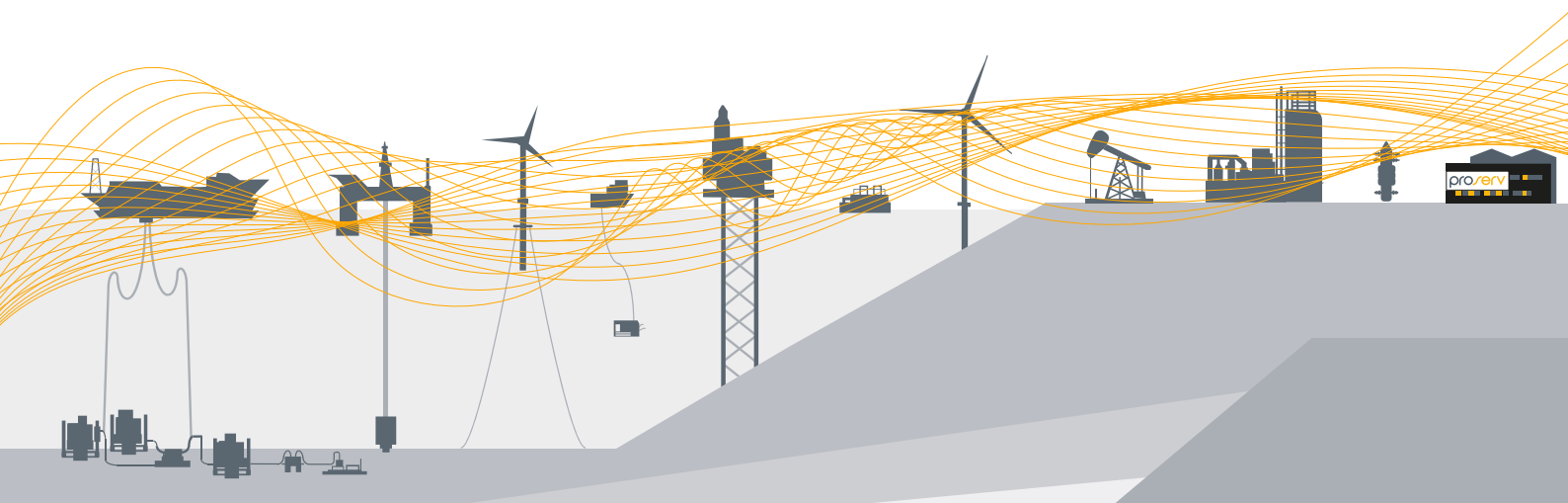
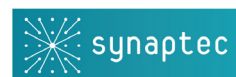
- HIPPS control with Trendsetter
- Tree control with Dril-Quip
- Buoy control with SBT Energy
- Insulation resistance monitoring with Viper Innovations



Empowering Innovation

Proserv partners with complementary, emerging technology companies to create compelling solutions for customers. These relationships enable Proserv to be at the forefront of technology advancement as we continue to identify innovative ways to create value for our customers throughout the energy transition.

- Advanced software applications with Intelligent Plant
- Sophisticated monitoring and intelligence solutions with Synaptec and BPP Cable Solutions



Delivering technology that supports a sustainable future

Our mission to extend the life and improve the reliability of energy assets has real-world environmental benefits.

We reduce our customers' carbon footprints

Our technology ethos is to reuse, refurbish and upgrade equipment wherever viable, lessening both equipment disposal and manufacture.

We extend the life of assets

Our solutions optimise the performance of equipment, helping to prevent hydrocarbon leaks and decrease fluid and energy use.

We use intelligent solutions

By using digital technology and real-time monitoring, we can remotely support our clients, alleviating the need for travel.

We aim to be a net zero emissions company by 2050, or sooner.

56%
less greenhouse
emissions*

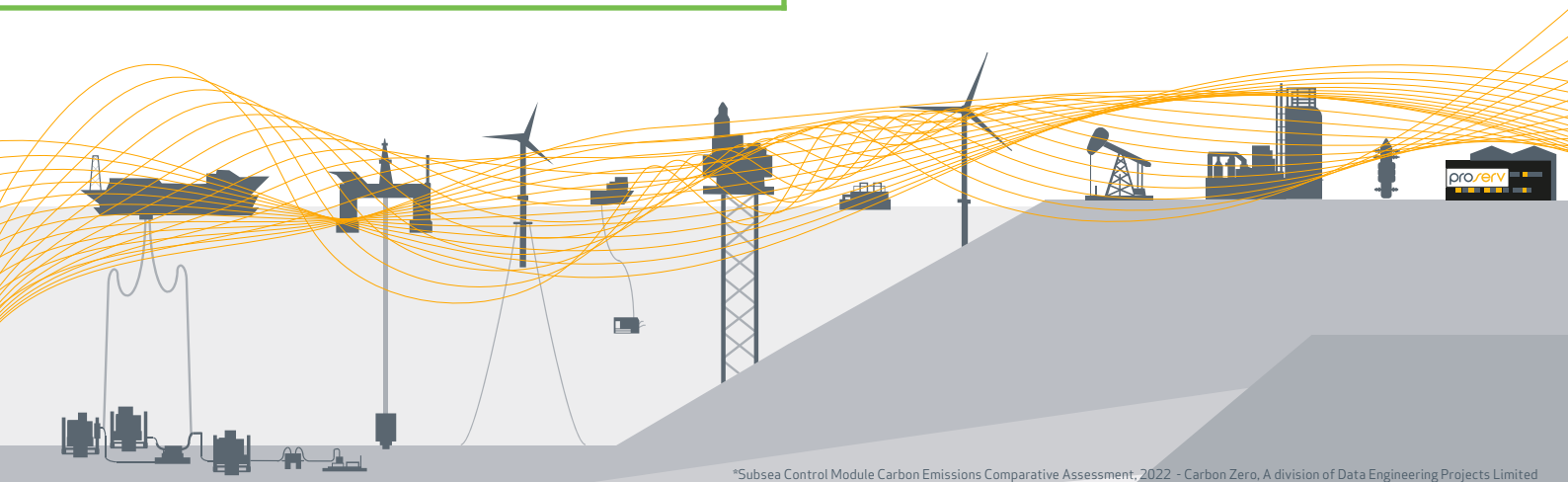


TECHNOLOGY HIGHLIGHT

Subsea control module

A recent study* demonstrates that, by removing the need to conduct system overhauls, Proserv can reduce the emissions associated with the use of a subsea control module (SCM) by approximately **56%**, when compared to using an industry standard product.

The primary source of greenhouse gas emissions savings is achieved through removing the requirement to retrieve and service the SCM during its lifespan. Removing the need for a support vessel to assist with the retrieval of the module saves approximately **78 tonnes CO2e**.





Our environmental commitment

Proserv is committed to utilising its controls technologies to optimise the reliability and performance of energy assets, reducing the carbon emissions of our customers and supply chain, and supporting sustainable energy generation. We aim to be a net zero emissions company by 2050, or sooner.

Our vision

Proserv will help to protect the planet's future by ensuring we remove more greenhouse gases from the atmosphere than we emit.

Our mission

To be a carbon net zero company by 2050 or sooner.

How will we become net zero?

REDUCE emissions through increased efficiencies
BALANCE the remainder through carbon offsetting programmes
SUPPORT our supply chain to show evidence of the same

Proserv's strategy aims to reduce, balance and support across all three emissions scopes.

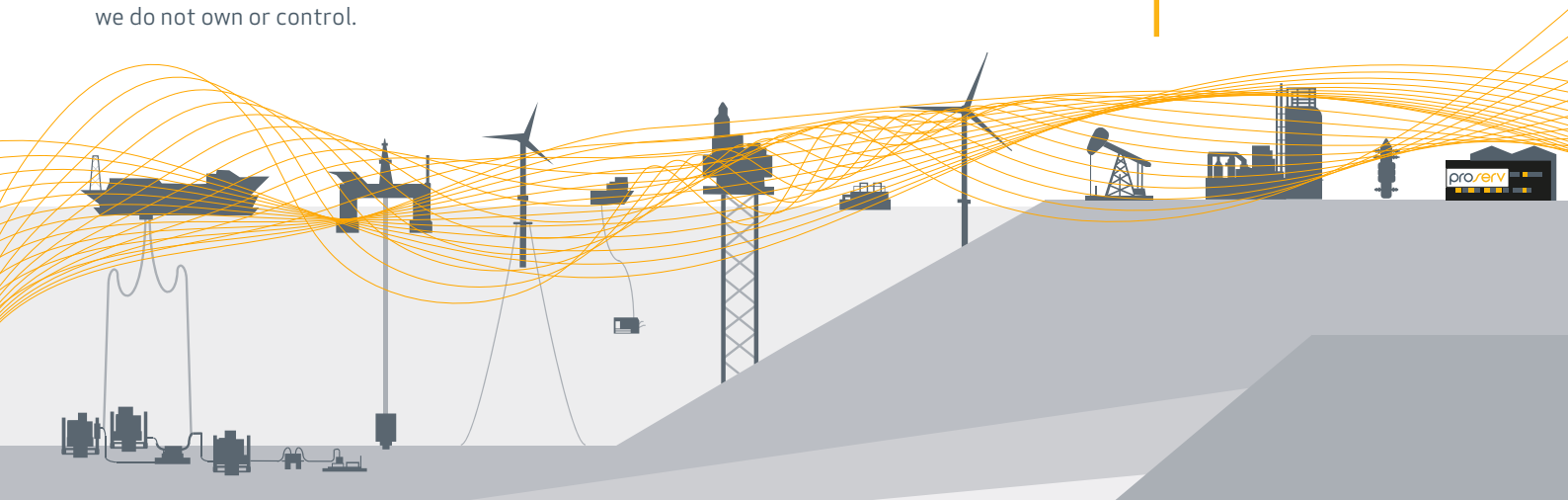
SCOPE 1: all direct emissions from our activities are under our control.
SCOPE 2: indirect emissions from power sources purchased and used by Proserv.
SCOPE 3: all other indirect emissions from Proserv activities occurring from sources that we do not own or control.



Our aim to drive environmental efficiencies covers five main areas:

- Travel
- Power Consumption
- Waste
- Water
- Technology

Find out more
proserv.com/sustainability





Environmental, Social and Governance

We care about our people, their development and how we conduct ourselves as a business.

We support equal opportunities for all, a diverse workplace, and an environment where colleagues are encouraged to thrive and fulfil their potential. Doing things the right way is wired into our Proserv FRESH values and we adhere to high standards of governance, integrity and regulatory compliance.

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GOVERNANCE

Corporate structure and governance

As an organisation, we ensure our corporate structure and governance are fit for purpose for delivering our goals.

Business and personal integrity

Proserv personnel are expected to perform and work with honesty and integrity and comply with all applicable laws.

Protecting Proserv employees

We are committed to ensuring our workplace is a safe and ethical place to work for all employees, contractors and stakeholders.

Protecting Proserv assets

We are committed to ensuring that our assets are not at risk from fraudulent activity, or exposure from data and confidentiality breaches.

SOCIAL

People policies

Proserv will ensure that its personnel are able to work in a professional, safe and discrimination free environment.

Learning and development

Supported by our FRESH values, our mission is to allow our people to continually develop, thrive and reach their full potential.

Employee engagement

We are committed to giving our employees a voice through employee representative forums, employee engagement surveys and regular town hall meetings.

Community

We ensure that the Group remains a healthy, happy and environmentally conscious place to work.

Pay and conditions

We provide a fair and cost-effective pay and reward structure that motivates and retains our employees.

After sales service

Installation

Proserv can install your system, maintaining continuity and avoiding conflict over areas of responsibility with regard to warranty.

Pre-Commissioning

Following on from installation, Proserv's engineers and technicians will perform this vital function and provide specialist advice.

Commissioning

Proserv's commissioning engineers are available for system start-up, ensuring continuity of personnel through to completion of the system integration and the start of production.

Total Maintenance

Proserv offers planned and ad-hoc inspection, Total Vendor Maintenance (TVM) packages individually tailored structured to customer requirements.

Parts Supply

Proserv maintains a dedicated department for the supply of spare parts, including repair kits, tube fittings, valves, accumulators etc. Spare parts management can also be offered.

Flushing

Cleanliness of fluid is critical for optimum performance in any system. Proserv offers flushing services to ISO Standards.

Pressure Testing

Pressure testing of packages, individual items and control lines can be provided.

Accumulator Re-Certification and Repair

By working closely with the leading manufacturers and investing in training and equipment, Proserv can offer a complete accumulator testing, repair and re-certification service, including the preparation of written strategies for equipment examination.

Training

Proserv can deliver training on all components of the equipment they offer, to assist customers with gaining the maximum benefit from the solution or technology provided.

Specialist Engineers, Technicians and Operatives

Proserv can assist with your staffing requirements by providing the necessary qualified personnel on a global basis.

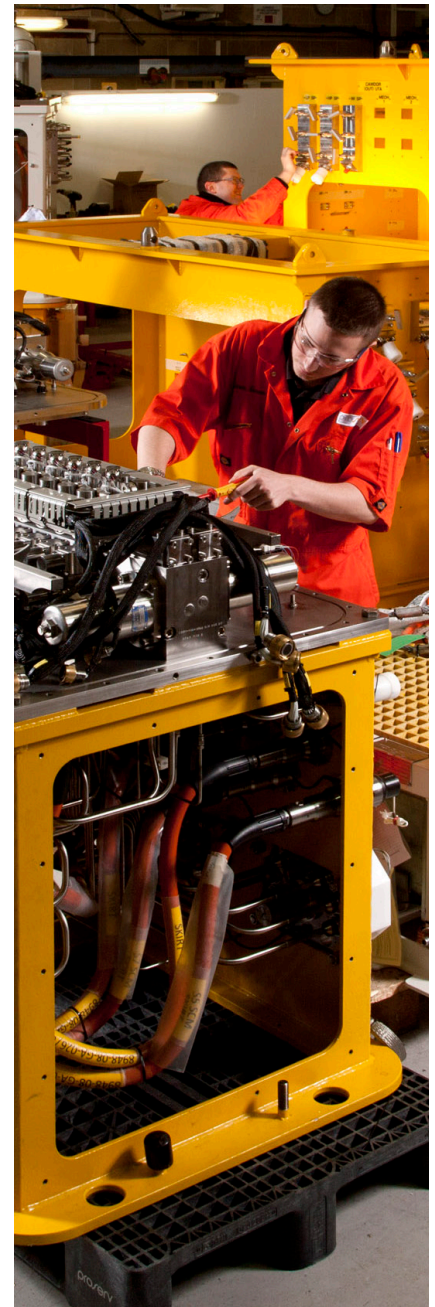
Support 24/7

During office hours specialist engineers are available to help with queries. Out-of-hours requirements for spares or service support are received and actioned by on-call staff.

Workshop Facilities

Proserv has comprehensive workshop facilities in Houston, Great Yarmouth, Aberdeen, Dubai, Abu Dhabi, Dammam, Qatar, Glasgow, Stavanger and Trondheim, which are fully equipped to service and repair a wide range of equipment including:

- Topsides wellhead control panels
- Subsea control modules
- Pumps
- Accumulators
- Valves
- Gauges
- Instruments



After sales service

Procedure and Services

Maintenance procedures can be developed for inclusion in ad-hoc, planned or TVM packages, on equipment, such as:

- Chemical injection units
- Emergency shutdown panels
- Fire and gas panels
- Hydraulic power units
- Umbilical reels
- Wellhead control panels
- Work-over control panels

Engineering Services

Proserv's engineering support comes as standard, inclusive in all supply and service contracts, covering:

- Detailed design work
- Feasibility studies
- System design analysis
- Modification costing and proposals
- Drafting services
- Project management

Equipment Rental and Leasing

Various items of equipment are available for rental from Proserv, which can be hired on a long or short-term basis including but not limited to:

- Work over systems
- Test HPU's
- Test stands
- Flushing units
- Analytical equipment
- Portable test pumps
- Nitrogen intensifiers
- Pressure test equipment

Proserv can arrange the hire of onsite Zone 1 rated test equipment including:

- Mechanical chart recorders for pressure and temperature measurement
- Nitrogen intensifier equipment
- Hydraulic pumps
- Flushing rigs with associated fluid sampling equipment

- Electrical test equipment all available from a single supplier

All Proserv test equipment will be supplied fully serviced with the required certification, including any lifting slings for heavier equipment.

Care Packages

Proserv can provide a selection of care packages tailored to your requirements. Further details of the options are given below:

- Major five-yearly service
- Annual service
- Minor six-monthly service
- Routine mechanical maintenance
- Routine electrical maintenance
- Accumulator re-certification
- System flushing

Customer Care Packages

Three levels of after sales care can be considered as follows:

Level 1 Call out on an ad-hoc basis following the agreed day rates for maintenance and repair activities.

Level 2 Full service of equipment at the end of the warranty period and provision of recommendations for future servicing, management of spare parts and accumulator certification.

Level 3 Total service management package, taking ownership of the health care of the equipment and management of spare parts. Issue of call-off orders for maintenance, and repair of equipment in accordance with the proposed health care package.

We would be pleased to discuss your requirements in detail at your convenience.

Warranty

Unless agreed otherwise, all items supplied by Proserv will be fully guaranteed to be free from defect in design, materials and workmanship for a period of 12 months from commissioning, or 18 months from the date of shipment from our works, whichever is sooner.

Warranty terms are subject to the equipment being stored, handled, installed, commissioned, operated and maintained in accordance with our procedures.

Failure to comply with the above requirements could affect your warranty.

Extended Warranty

Extended Warranty Service Plans are available for selected products, including, operation and maintenance training for site technicians, for all supplied equipment, and regular inspection and health care visits.





How we operate

People are at the core of Proserv

We care about our people and how we conduct ourselves as a business. Supported by our FRESH values, our mission is to allow our people to continually develop, thrive and reach their full potential in a safe working environment.

Doing things the right way is wired into our FRESH values and we adhere to high standards of governance, integrity and regulatory compliance. Every Proserv employee is empowered to take ownership of health, safety and environmental performance as part of their daily working duties and are authorised to stop any job which is deemed to be unsafe.



In all our major operating locations, we aim to build local businesses founded on local leadership, high quality in-country personnel and support for regional supply chains. Core to the Proserv offering is our ability to manufacture, deliver and support our control solutions locally by our highly experienced technicians. This means that we support knowledge sharing and empower our employees to develop themselves through access to coaching and mentoring, learning libraries and webinars. We also provide apprenticeship and graduate schemes to support the next generation of control experts.

At the forefront of technology advancement

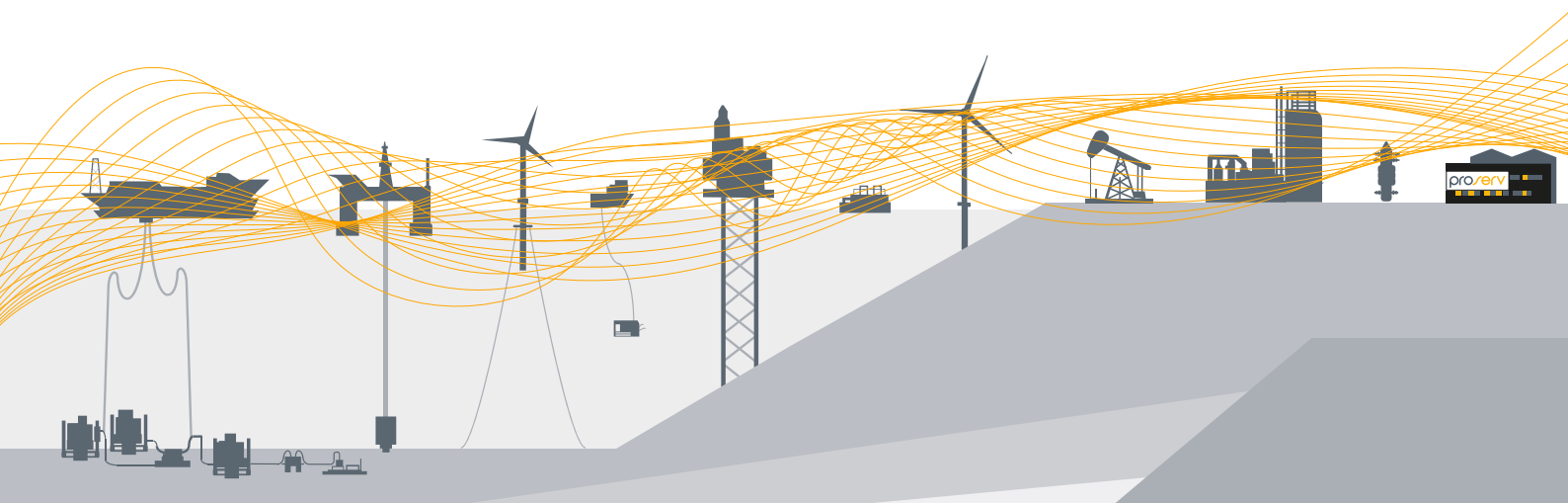
With the right people in place and the right knowledge, our technical experts around the world have been

responsible for some truly innovative technologies, from our A2G subsea electronics module in the 1990s, to today's ECG™ holistic cable monitoring system.

No project is the same. Proserv's rich history in controls means that we can leverage the expertise from one product family and apply it to another, sharing technology and best practices to create new and innovative solutions, all while operating to the highest safety and quality standards.

A collaborative approach to project management

Our problem solving approach and integrated service capabilities allow us to be nimble when it comes to project management. Our teams leverage their experience to manage the risks, costs and safety of our





How we operate

clients' projects with a tailored and integrated set of project management processes. We appoint an experienced person to be the single point of contact for each client project to ensure the project is completed on time, on budget and to the agreed quality.

Underpinned by the highest quality standards

Ultimately, for Proserv, quality is not something separate from our business. Guided by our FRESH values, our people are dedicated to ensuring that every product, service and solution is delivered on time and right first time in the safest and most efficient way. We remain committed to continuous improvement as we help to deliver world-class performance and drive business results.

The proof: we are an award winning company

Service and Solutions Award - EIC Awards 2021

Export Award - EIC National Awards 2019

Workforce Engagement Award - Oil & Gas UK Awards 2018

Innovator & Technology Award - Subsea UK Awards 2017

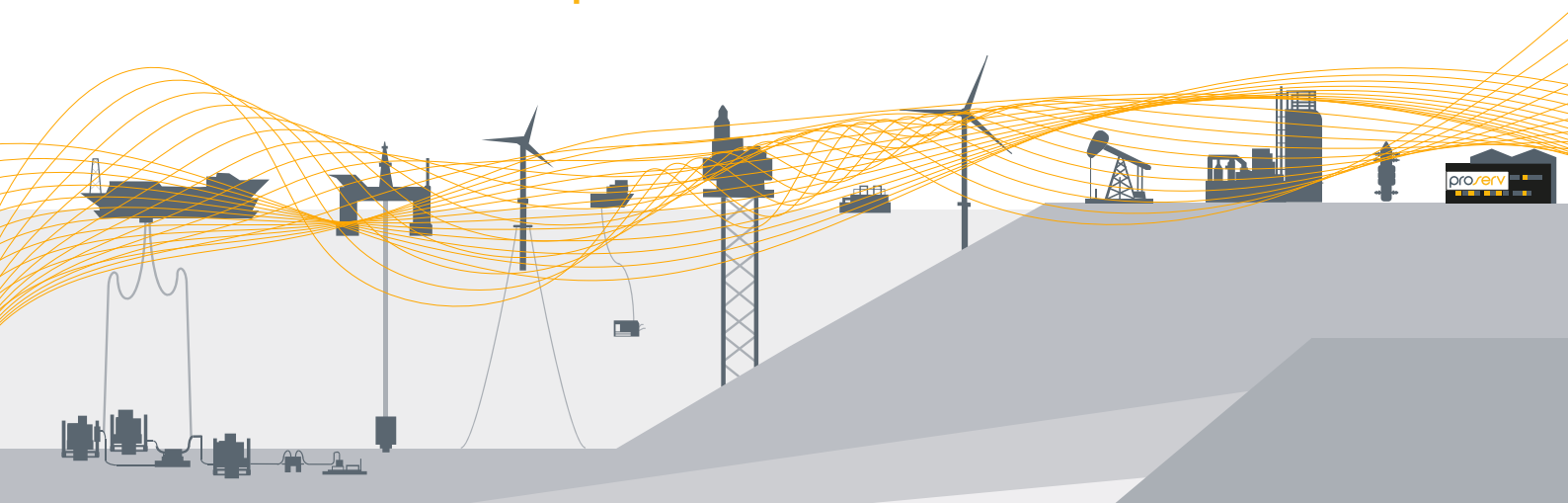
Subsea Company of the Year - Subsea UK Awards 2015

Great Large Company of the Year - Offshore Achievement Awards 2015

Apprentice of the Year - Oil & Gas UK Awards 2014

Business of the Year - Spirit of Enterprise Awards 2014

Technology of the Year - Middle East Oil & Gas Awards 2013





Industry recognition

We are no 1*

Inspection, repair and maintenance services
Subsea control systems
IWOCS services

In a recent report*, of the operators interviewed who have worked with Proserv, every one of them recommended us.

We outperform our competition on all key metrics.*

- ✓ Technical support
- ✓ Competent field personnel
- ✓ Equipment reliability
- ✓ Availability
- ✓ Price competitiveness

And we have the capability and expertise to deliver.

- Over 100 dedicated control engineers
- 750 staff
- 35 R&D experts
- Four main manufacturing sites
- 10 service bases around the globe
- Operating in over 60 countries

