

Building a Trusted Partnership with Apache



Overview

Apache required more than a vendor, they needed a partner capable of managing the complete lifecycle of their subsea assets. Proserv stepped forward to deliver exactly that, combining deep engineering expertise with comprehensive operational support and future-focused solutions.



Bacchus bundle

Over many years, Proserv's Great Yarmouth facility has become a long-standing engineering and equipment partner to Apache in the North Sea. Together, we have delivered subsea control solutions that support the maintenance and life extension of Apache's offshore assets. While activity has slowed in the past 12 months due to wider UK sector developments, the partnership continues to be underpinned by trust, performance, and shared commitment to long-term reliability.



Completed Callater XT SIT

Partnership in Action

From the outset, Proserv's integrated approach ensured clarity, accountability, and technical assurance. A dedicated service project engineer and robust contract management structure established consistent communication and delivery discipline.

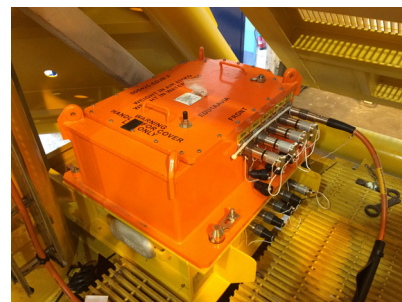
With in-house subsea maintenance, factory acceptance testing (FATs), master control station (MCS) upgrades, and over 20 site integration tests successfully completed, Apache gained full confidence that every system was deployment ready.



Buckland MCS offshore

Empowering People

Beyond equipment and systems, Proserv invested in Apache's teams. Tailored operator training, combining classroom theory with offshore practical sessions, equipped personnel with the knowledge and confidence to manage subsea control systems effectively.



Aviat Electrical Distribution Unit

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Offshore Support

Proserv's offshore services covered the full spectrum of subsea operations: installation, commissioning, subsea control module (SCM) change-outs, accumulator replacements, towhead and bundle controls testing, and preventive maintenance across both Proserv-owned and OEM equipment. These efforts reduced downtime and ensured continuity of safe operations.



Buckland SDU

Extending Asset Life

Through obsolescence management, hydraulic power unit (HPU) modifications, umbilical jumper upgrades, open communications hub (OCH) enhancements, and advanced testing procedures, Proserv has helped Apache extend the life of its subsea assets, maintaining high performance standards and operational readiness.



Inside Bacchus HPU during PMR

Future Readiness

Rapid access to critical spare parts, rigorous pre-deployment preparation, and advanced testing methods have positioned Apache's subsea systems to stay one step ahead of potential challenges.

Scope of Services Delivered

- Contract management & dedicated service project engineer
- In-house subsea maintenance, including FATs on SCMs
- Master Control Station (MCS) & software upgrades
- 20+ site integration tests
- Operator training (classroom and offshore sessions)
- Power & communications testing
- Installation & commissioning
- SCM change-outs
- Preventative maintenance on both Proserv and OEM equipment
- Subsea HPU modifications & repairs
- Umbilical jumper modifications
- Obsolescence management
- Pre-deployment preparation
- OCH upgrades & repairs
- Advanced testing procedures
- Subsea parts supply
- XT SCMMB removal
- Offshore accumulator replacements
- Towhead & bundle controls testing (onshore)

Results

This integrated and future-focused approach has transformed Proserv's role from supplier to trusted partner. Apache today relies on Proserv not just for technical solutions, but for confidence knowing that wherever and whenever support is needed, Proserv will deliver.